

RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)

Registration Number (पंजीकरण संख्या) :	IFCIL/R/E/23/00077	Date of Receipt (प्राप्ति की तारीख) :	23/12/2023
Type of Receipt (रसीद का प्रकार) :	Online Receipt	Language of Request (अनुरोध की भाषा) :	English
Status (स्थिति)(Rural/Urban) :	Urban	Education Status :	Above Graduate
Is Requester Below Poverty Line ? (क्या आवेदक गरीबी रेखा से नीचे का है?) :	No	Citizenship Status (नागरिकता) :	Indian
Amount Paid (राशि का भुगतान) :	10) (original recipient)	Mode of Payment (भुगतान का प्रकार) :	Payment Gateway
Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?) :	No(Normal)	Request Pertains to (अनुरोध निम्नलिखित संबंधित है) :	Chirag Sapra
Information Sought (जानकारी मांगी) :	<p>I am hereby filing a Request for Information under the Right to Information Act, 2005, seeking details related to e-stamp Certificate No. IN-UP08241936649378V dated 20-12-2023.</p> <p>The present Government strongly encourages citizens to embrace online transactions for their numerous benefits, including the reduction of efforts and time-saving. However, I have observed unreasonable delays in the issuance of e-stamps at your office, which has led to registered Vendors imposing hefty Commissions on citizens and causing Harassment. There is a growing concern that officials from SHCIL may be involved in activities with these vendors, further complicating the situation.</p> <p>In light of the above, please provide the information on the following :</p> <p>1. Timeframe for Stamp Paper Collection: Please provide details on the maximum time a customer is expected to wait at the SHCIL office to collect the stamp paper after the realization of funds, considering that IMPS transactions usually take only a few seconds.</p>		

2. Transaction Processing Time Discrepancy: In a specific instance, an IMPS transaction was successfully completed at 14:46 hours. However, the issuance of the stamp paper occurred at 15:51 hours, approximately 01:05 hours later. I kindly request a detailed explanation of the process and the reasons for such long delay.

I believe that providing this information will contribute to the promotion of transparency and efficiency in public services, aligning with the principles of good Governance. I request you to furnish a comprehensive response within the stipulated time frame as per the provisions of the Right to Information Act, 2005.

[Print](#)[Save](#)[Close](#)